

The Tyranny Of Metrics

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The Tyranny Of Metrics

The Tyranny of Metrics - Princeton University

ate measurement—not metrics, but metric fixation We are often told that gathering metrics of measured performance and then making them available to the public is a way to improve the functioning of our institutions Nowhere have the virtues of accountability, performance metrics, and transparency been more touted than in the field of medicine

The Tyranny of Metrics - Princeton University

Tyranny of Metrics is an essential corrective to a rarely questioned trend that increasingly affects us all Jerry Z Muller is the author of many books, including *The Mind and the Market: Capitalism in Modern European Thought* (Knopf), *Adam Smith in His Time and Ours* (Princeton), and *Capitalism and the*

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RESOURCE The Tyranny of Metrics I - Here 2 There

The Tyranny of Metrics is an imperfect book Because it covers so much ground in 180 pages, it not always able to explore important ideas in depth It would have been useful, for example, to introduce the reader to the work of James Q Wilson (1989) Wilson describes four types of public service, each

The Tyranny Of Metrics - rhodos-bassum

The Tyranny of Metrics is an anecdote-filled examination of how industry, services and government have gone overboard with self-defeating metrics

Muller comes at it from a personal angle as well as a piece of research He is a history professor, bogged down in the

Tempering Our Number Fixation with Good Judgment D

Tyranny of Metrics, his critique of the inappropriate and excessive use of quantitative assessment The Good, Bad, and Inaccurate Drawing upon literature from multiple fields to analyze case studies from education, health care, law enforcement, the military, businesses, and non-profits, Muller shows that when properly combined with per-

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Numbers Games: Review of The Tyranny of Metrics by Jerry Z ...

The Tyranny of Metrics(Princeton, NJ: Princeton University Press) 220 pp ISBN 978-0-691-17495-2 (also available as an e-book) The historian Jerry Z Muller argues that quantitative metrics to assess performance have spread throughout many institutions This trend poses problems when people begin to game the numbers, to focus on achieving

Book Review: Tyranny of Metrics & Accreditation on the Edge

In The Tyranny of Metrics, Muller provides an historical exposition of the pervasiveness of this metric fixation, utilizing case studies from education, medicine, law enforcement, military, business, and philanthropy Though the

Lean Government Metrics Guide - US EPA

Lean Government Metrics Guide | Page 2 strategic plan to ensure that Lean and Six Sigma metrics are aligned to measure and drive progress toward the agency mission and desired outcomes To select measures that matter, it is first important to clarify how the targeted process or program is intended to advance the agency's mission and objectives

CV Jerry Muller - The Catholic University of America

"The Tyranny of Metrics: Author discusses new book on what he views as the dangers of an obsession with numbers in analyzing admissions, academic success, faculty productivity and more in higher

BUSINESS ETHICS voices james a. nortz

and inappropriate measurement — not metrics, but metric fixation... The most characteristic feature of metric fixation is the aspiration to replace judgment based on experience with standardized measurement" Taming the Tyranny of Metrics voices james a nortz 18 ASSOCIATION OF CORPORATE COUNSEL BUSINESS ETHICS

What a Chief Data Officer Needs to Know

Tyranny of Metrics, his critique of the inappropriate and excessive use of quantitative assessment The Good, Bad, and Inaccurate Drawing upon literature from multiple fields to analyze case studies from education, health care, law enforcement, the military, businesses, and non-profits, Muller shows that when properly combined with per-

TheWonderofModernLife - Cato Institute

54 / Regulation / SUMMER 2018 IN REVIEW morere cently, the USmurderrate— though it rose in the late 1960s and early 1970s—is nowlower than it was before that increase

The obsession with metrics in contemporary health care

metrics that I know my senior partner and CEO obsesses over each day The remainder of this talk will focus on concepts from these two excellent books: The Tyranny of Metrics by Jerry Muller,² a historian at the Catholic University of America; and Redefining Health Care,³ a seminal work driving many of the changes in health care we are seeing

BOOKMARKS - Health Affairs

The Tyranny Of Metrics By Jerry Z Muller Princeton (NJ): Princeton University Press, 2018 240 pp, \$24.95 Jerry Muller is certainly not the first to sound an alarm about the un-intended negative con-

CFA Institute Member Survey Report

metrics, the top three most-used metrics are research and development expenditure as a percentage of sales, new product/research pipeline information, and intellectual property expiry exposure (revenue from products coming off patent in the next “x” years) As with the financial, customer, and operational metrics, the survey found a